

Office of the Ombudsman

- A resource for employees, parents, and members of the school community
- To provide assistance in resolving school-related conflicts, issues, and concerns.

Office of the Ombudsman

- Will listen and help clarify concerns

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- Provide information

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- Explore options available to help resolve issues

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- Provide information
- Explore options available to help resolve issues
- Empower you with options

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- The **exceptions** to confidentiality are
 - Where there is a serious risk of physical harm
 - Mandated reporter for child abuse and neglect
 - Due to new reporting requirements around Title IX, we ask visitors to flag issues involving sexual harassment to discuss reporting protocols.

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- Does not take sides or advocate for a particular person or position

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- Focus on assisting with the resolution of issues and concerns

Office of the Ombudsman

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- Does not conduct investigations

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- Does not intervene with formal complaint procedures

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- *Helps to identify options and informal processes available to address your concerns*

Office of the Ombudsman

- NOT affiliated with any compliance function

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- Does NOT serve as an agent of notice for PWCS

Office of the Ombudsman

- Collects data related to the types of issues and concerns brought to the office
- Protecting the anonymity of those seeking assistance

Office of the Ombudsman

- Provides data to the Superintendent and School Board to help identify and address systemic issues and promote positive change.

Office of the Ombudsman

Visit our website: www.pwcs.edu/ombuds

To make an appointment: **703.791.8587**

Email: ombuds@pwcs.edu